

WILD FRONTIERS – AMENDED TEMPORARY BOOKING TERMS AND CONDITIONS SPECIFICALLY IRO COVID-19 TRAVEL RESTRICTIONS – Updated 15 April 2021

Valid for bookings for travel from 1 May 2021 to 31 December 2022

The below amended 'Flexi Booking Terms' have been set out due to the continued uncertainty iro travel during the Covid-19 pandemic. To be read in conjunction with our standard T&C and which may be changed from time to time.

Flexi-Booking Terms – all destinations, all bookings

Should guests be unable to travel, due to Covid-19 travel restrictions, Wild Frontiers will move the reservation to a *new date a total of TWICE without penalty (including any prior move)*. Any additional changes will attract a booking fee of USD70 per person. Should seasons/year of travel change, and accordingly prices, these will be discussed in advance and passed on to the client. *This may increase, or decrease, the final price.*

New bookings will be held PROVISIONALLY (except gorilla & chimp permits, and flights) for up to 2 weeks (*14 days) before a '**Booking Confirmation Fee**' (BCF) of 20% of the safari cost is required. This BCF forms part of the total land arrangements due.

Once payment of the **BCF** has been received, provisional bookings will be confirmed.

Full payment is due, as per usual conditions, 42 days before travel.

Note:

The **Booking Confirmation Fee** of 20% forms part of the total safari/tour cost is non-refundable and will be made up of:

10% booking/admin fee – for work done

10% deposit fee – for securing bookings as applicable (accommodations/services).

Full payment will be required 42 days prior to travel, or bookings will be released / and BCF above, retained.

Travel Insurance

We request all guests provide proof of valid travel insurance for (at least) amendment/ cancellation/ curtailment of all and any travel services **when paying the Booking Confirmation Fee/Full payment**. We recommend "Cancel for Any Reason" Insurance, if available. We also require that comprehensive Medical and other Travel Insurance is taken out.

If guests refuse or are unable to take out such insurance, we will require them to **agree in writing** to take full responsibility for any amendment/cancellation/curtailment of all and any travel services, in line with our **standard cancellation policies**, even if as a result of imposed COVID-19 travel restrictions. This applies to both existing and new bookings.

Please note:

It is generally accepted that it Covid-19 can be transmitted from person to person inter alia by contact and respiratory means and that it is essential to follow guidelines issued by the WHO and various governments.

Should guests test positive for Covid at any point of their trip (including before they travel), any cancellations/travel delays or additional costs including tests, hotels and transportation will be FULLY for their own account. Please make sure that adequate travel insurance is taken out to cover such eventuality. Wild Frontiers will not be held responsible for any such related delays/changes or associated costs.

Wild Frontiers reserves the right to amend, cancel or retract the above booking Terms & Conditions at their sole discretion.

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